

# DHSS Press Release

**Date:** October 29, 2012  
DHSS-124-2012

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## **DELAWARE PUBLIC HEALTH CALL CENTER: STORM RECOVERY SUPPORT LINE OPENS TUESDAY 12:00 P.M. (NOON)**

Residents with questions about flood recovery can contact the Delaware Division of Public Health's (DPH) Hurricane Sandy call center at 866-408-1899. The call center is scheduled to be open on Tuesday, October 30 at 12:00 p.m. (noon) to 4:30 p.m., and 9:00 a.m. to 4:30 p.m. on Wednesday, October 31 to Friday, November 2, 2012. Hours may be subject to change due to call volume and storm conditions. For updated call center hours, follow Twitter #SandyDe or #StormDE.

DPH operators will be able to answer questions about flooded wells, drinking water safety, food safety, mold and other issues; including

- How do you find out if your food is safe after a power outage or a flood?
- What to do with a flooded well?
- How do I disinfect my water?
- How do you prevent mold after a flood?
- What is the safest way to clean up a flooded basement?
- How do you avoid indoor air quality problems?
- What do I need to do to reopen a food establishment after flooding?

For immediate information, visit [www.Delaware.gov](http://www.Delaware.gov) for fact sheets on coping with flooding.

Spanish speaking operators will be available. Individuals seeking TTY services should call 7-1-1 or 800-232-5460. A person who is deaf, hard-of-hearing, deaf-blind, or speech-disabled can use a TTY to type his/her conversation to a relay operator, who then reads the typed conversation to a hearing person at the DPH call center. The relay operator relays the hearing person's spoken words by typing them back to the TTY user. To learn more about TTY availability in Delaware, visit <http://delawarerelay.com>.

Delaware Health and Social Services is committed to improving the quality of the lives of Delaware's citizens by promoting health and well-being, fostering self-sufficiency, and protecting vulnerable populations.